

Wisconsin Society for Healthcare Risk Management

2018 Spring Conference

*Emerging Trends in
Healthcare Risk Management*

**Sensitive Crimes
Investigations and
Reporting Obligations**

Friday, April 27, 2018

Delafield Hotel



Conference Agenda

Friday, April 27, 2018

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| 7:30-8:00 a.m. | Registration and Continental Breakfast |
| 8:00-8:15 a.m. | Opening Remarks |
| 8:15-9:15 a.m. | A Victim-Centered Response to Human Trafficking <i>Margaret Hambleton, MBA, CHC, CHPC</i> |
| 9:15-10:15 a.m. | Communicating PHI with Law Enforcement <i>Rebecca Carlson, BS</i> |
| 10:15-10:30 a.m. | Break |
| 10:30-11:15 a.m. | Patient Rights and Drug Screening <i>Maria E. Gonzalez Knavel, JD</i> |
| 11:15-noon | Sexual Assault Nurse Examiners Forensic Exams <i>Laura Kollatz, BSN, RN, SANE-A, SANE-P</i> |
| noon-1:00 p.m. | Lunch |
| 1:00-1:45 p.m. | Child Advocacy and Reporting <i>Jennifer Yates, RN, MSN, APNP</i> |
| 1:45-2:30 p.m. | Consequences of PHI Breaches <i>Sean Gaynor, JD</i> |
| 2:30-2:45 p.m. | Break |
| 2:45-3:15 p.m. | Fund Update <i>Terri Carlson & Diane Konsella</i> |
| 3:15-4:15 p.m. | Legislative Update <i>John Rather, JD</i> |
| 4:15-4:30 p.m. | Closing Remarks and Drawing |

Objectives

A Victim-Centered Response to Human Trafficking

Explore the myths and realities of human trafficking and discuss what the health care community can do to provide a victim-centered approach to patient care and services as well as respond to legal and regulatory concerns.

- a. Understand the many forms of human trafficking and exploitation
- b. Discuss what the health care community can do to provide a victim-centered approach to patient care
- c. Understand the role Risk Management, Compliance, and others can play in advancing programs to support and assist victims

Communicating PHI with Law Enforcement

Review the HIPAA regulations and other relevant federal and state regulations and discuss what information can be released upon a request from law enforcement, what is required to be reported to law enforcement, and what a health care facility is permitted to report to law enforcement. Also, discuss practical tips for working with law enforcement agencies.

- a. Understand WI state regulations related to the release of PHI
- b. Learn how to effectively communicate with law enforcement regarding patient rights and law enforcement requests

Patient Rights and Drug Screening (Adults and Newborns)

- a. Understand adult patient rights when requesting a drug screen to aid in course of treatment
- b. Understand newborn patient rights and those of the mother when requesting a drug screen to aid in the course of treatment for the newborn

Sexual Assault Nurse Examiners Forensic Exams

- a. Understand the role of Forensic Nurses aka Sexual Assault Nurse Examiners
- b. Identify basic elements of a sexual assault/forensic exam
- c. Describe ethical issues that may arise from a forensic exam

Child Advocacy and Reporting

- a. Understand the different types of risk factors for, and consequences of, child maltreatment
- b. Describe your role in reporting and responding to suspected child maltreatment
- c. Discuss and understand the importance of a multidisciplinary response to child maltreatment

Consequences of PHI Breaches

- a. Understand the penalties or consequences for inappropriate release of PHI
- b. Review case examples of inappropriate release of PHI

Fund Update: Injured Patients and Families Compensation Fund

This session will educate attendees on risk management cooperation in medical malpractice claim management and pre-claim management between the insured, the primary carrier, and the Injured Patients and Families Compensation Fund.

- a. Review the LinkedIn page for the Injured Patients and Families Compensation Fund, which will serve as an additional Risk Management topic/news messaging from IPFCF
- b. Understand the risk management cooperation in medical malpractice claim management and pre-claim management between the insured, the primary carrier, and the Injured Patients and Families Compensation Fund

Legislative Update

- a. Understand the implications of recent court decisions and legislation that impact health care in Wisconsin

Sponsors



Accommodations

A room block will be held until April 7, 2018, at the special rate of \$169 plus tax. To make your reservation, contact the Delafield Hotel.

Delafield Hotel
415 Genesee Street, Delafield, WI
Ph: 262.646.1600
www.thedelafielddhotel.com

Rebecca Carlson

A General Counsel Assistant, Rebecca works in System Legal Affairs for SSM Health. Prior to the merger with SSM Health in 2013, Rebecca served as General Counsel Assistant with Dean Health Systems, Inc. She joined Dean in 1998. Her primary focus has been on patient care, medical-legal and regulatory issues. In addition to her legal responsibilities, she served as Dean's Privacy Officer from 2009 – 2013. Prior to joining Dean, she was a paralegal with a general practice law firm in Stevens Point, Wisconsin. She has a B.S. Paralegal from Winona (Minnesota) State University.

Terri Carlson

Terri is the director of the Injured Patients and Families Compensation Fund at the Office of the Commissioner of Insurance (OCI). She brings extensive governmental, legislative, financial service and employee benefit experience to OCI. Prior to joining OCI in 2011, Ms. Carlson served as a health insurance benefits consultant for a national financial services firm and with an independent agency. Terri's 20-plus years of experience in insurance, risk management and working with governmental entities provides first-hand knowledge of insurance products and regulatory compliance.

Sean Gaynor, JD


Sean is a litigation attorney who specializes in the representation of healthcare providers and other professionals in matters related to malpractice, general negligence, licensing boards, policy, and business issues. The variety of medical, dental and other professional related matters he has handled provide him the knowledge and experience to acutely assess each case, conduct efficient discovery and take cases to trial. Voted a Wisconsin Super Lawyer and Rising Star by his peers annually since 2008, Sean is consistently called upon to handle complex, difficult cases. Using his experience in medical malpractice, Sean has also built a robust practice representing other professionals including lawyers, IT professionals, architects, and accountants.

Maria E. Gonzalez Knavel, JD

Maria recently joined the Wisconsin Region of the SSM Health Legal Department after having retired as a partner from Foley & Lardner LLP. She utilizes her 35 years' experience in health care law and administration to counsel the Region's operating entities regarding general operational and regulatory compliance issues. She has developed specialized expertise in the area of health care fraud and abuse, government investigations, and voluntary disclosures. Maria received her law degree from Marquette Law School and undergraduate degree in Health Planning and Administration from Penn State University.

Margaret Hambleton, MBA, CHC, CHPC

Margaret is Vice President, Corporate Compliance Officer for Dignity Health, based in Pasadena, California. Ms. Hambleton's responsibilities include managing all aspects of the Compliance and Internal Audit operations, with responsibility for ensuring system wide transparency and





developing effective, cohesive, and financially prudent compliance strategies with the Dignity Health Board of Directors' Audit & Compliance Committee. She ensures that appropriate and effective goals are developed, implemented, and monitored in accordance with governmental standards and requirements, and the organization's mission and values. She was formerly the Senior Vice President Ministry Integrity and Chief Compliance Officer for St. Joseph Health System, based in Irvine, California.

Laura Kollatz, BSN, RN, SANE-A, SANE-P

Laura, a forensic nurse for 14 years, is currently the Manager of Forensic Nursing in the Aurora Healing and Advocacy Services at Aurora Sinai Medical Center. She is certified in both Adult and Pediatrics forensic exams. Laura is currently enrolled in the DNP Program at Marquette University.

Diane Konsella

Diane has managed claims for 36 years, 22 in medical malpractice. Currently she is the vice president of Wausau Med Mal Management, which provides management services for the Wisconsin Health Care Liability Insurance Plan and claim management services for the Injured Patients and Families Compensation Fund.

John Rather, JD

John is Chief Legal Officer for the Wisconsin Medical Society and its affiliated entities. John handles all legal affairs of the Society including overseeing all judicial advocacy, legal services, and legal education activities. John has been with the Society since 2012, prior to which he was a litigator and defense attorney.

Jennifer Yates, RN, MSN, APNP

Jennifer is an Advanced Practice Nurse Practitioner working at Children's Hospital of Wisconsin – Children's Advocacy Centers in Fox Valley and Green Bay since 2009. She completes comprehensive medical evaluations to children who may have been maltreated. She is a consultant to community providers, social workers and law enforcement officers on child maltreatment and medical evaluations. Because of her expertise she has provided testimony on medical aspects of child abuse for courts. Prior to this position, she worked as a Comprehensive Care Nurse Practitioner/Family Nurse Practitioner for the Child Abuse Services Team in Orange County, CA.

Attend and you may win 1 of 6 prizes!

- WSHRM Membership (2)
- Fall Conference Attendance (2)
- CPHRM Exam Study Guide (1)
- Overnight Stay for the Fall Conference – Holiday Inn Pewaukee West, Pewaukee, WI (1)

Drawings at 4:15 p.m.

Must be present to win.

*Attendees limited
to one entry.*

Prizes



Registration

Use this form to register by mail, or visit the [WSHRM website](#) to register and pay online.

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Select one: WSHRM Member: \$95 Non-member: \$145

Make check payable to WSHRM. Mail completed registration with payment to:

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Questions? Contact [Monica Marton](#).

No refunds will be issued unless written cancellation notice is received by April 20, 2018.

If you wish to join WSHRM now to be eligible for the member rate for this conference, visit the WSHRM [website](#) for membership information or email WSHRM membership coordinator [Karen Whyms](#).

WSHRM and WI CLE credits applied for.