

Wisconsin Society for Healthcare Risk Management Spring Conference



May 3, 2019

Delafield, Wisconsin

Hotel accommodations at Delafield Hotel
<https://www.thedelafieldhotel.com/>



Agenda

MY RIGHTS - YOUR RIGHTS: WHAT ARE THE RIGHTS OF PATIENTS & HEALTH CARE PROVIDERS?

- 7:30 - 8:20 a.m. Registration & Continental Breakfast
- 8:20 - 8:30 a.m. Opening Remarks
- 8:30 - 10:00 a.m. Addressing & Responding To The Touchy/Feely Patient: An Employer Perspective
*Attorneys Lisa Gingerich & Denise Greathouse
Michael Best & Friedrich, LLP.
- 10:00 - 10:15 a.m. Break
- 10:15 - 11:15 a.m. Essential Oils & Medicine - Working Together
*Diane Ames, DNP, FNP-BC, CCAP
Advocate Aurora Health Care
Professor of Nursing, Concordia University Wisconsin
- 11:15 - 12:00 p.m. Understanding *Alt v. Cline*: What Testimony Do Healthcare Providers Have To Give?

*Attorney Sean M. Gaynor
Leib Knott Gaynor, LLC.
- 12:00 - 1:15 p.m. Networking Lunch
- 1:15 - 2:45 p.m. Minor Consents - A Major Issue: What are the Rights of Minors Pertaining To Their Healthcare?

*Attorney Sarah E. Coyne
Quarles & Brady, LLP.
- 2:45 - 3:00 p.m. Break
- 3:00 - 4:30 p.m. Key Employment Law Issues For Healthcare Employers: A Discussion of Claims of Negligent Hiring/Credentialing, Preventing & Defending Allegations of Disability Discrimination By Providers & Staff, Considerations in the Recruiting & Background Check Process and Strategies for Retaining and Recruiting Diverse Candidates for Management and Executive Level Positions

*Attorney Erik K. Eisenmann
Husch Blackwell, LLP
- 4:30 p.m. Closing Remarks

Objectives

Attendees can expect to learn:

1. Strategies and ways to protect healthcare providers from liability associated with challenging patients, especially those that make perceived inappropriate contact.
2. Lessons from recent legal cases pertaining to working with challenging patients.
3. Practical solutions to assist healthcare providers working with difficult and potentially inappropriate patients.
4. Strategies for introducing aromatherapy and essential oils into the healthcare setting.
5. Safe methods for the application of essential oils in patient care.
6. Contraindications to the use of essential oils in patient care.
7. The testimonial privilege afforded to healthcare providers created pursuant to the case of *Alt v. Cline* and its progeny.
8. The distinction between “expert” testimony and “factual” testimony.
9. The testimony healthcare providers are obliged to provide under Wisconsin law.
10. Situations in which the consent of a minor is sufficient to provide healthcare.
11. Types of health information and decision making that parents can obtain and are responsible for.
12. Unique scenarios involving consent related issues of minors.
13. Strategies and methods to balance the rights of medical staff while avoiding claims of negligent hiring and/or credentialing.
14. Considerations and ways to handle the recruiting and background check process.
15. Strategies for retaining and recruiting diverse candidates for healthcare management and executive level positions.

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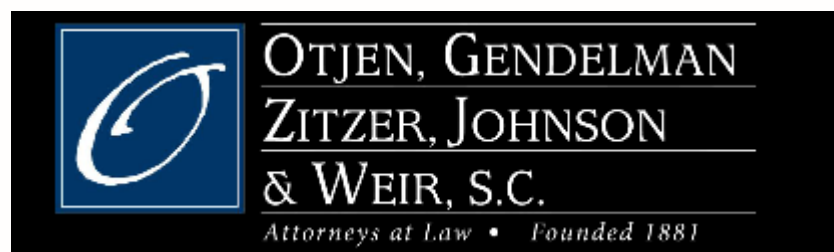
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Accommodations

A room block will be held until April 12, 2019, at the special rate of \$169 plus tax.

To make your reservation, contact the Delafield Hotel.

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415 Genesee Street, Delafield, WI
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Questions? Contact Sean Gaynor at sgaynor@lkglaw.net

No refunds will be issued unless written cancellation notice is received by April 20, 2019.

7.5 WI CLEs and 6.25 ASHRM credits approved.